



**American
Red Cross**

of the Susquehanna Valley

*Serving Pennsylvania
residents in Lancaster,
Dauphin, Cumberland,
Perry, Juniata & Mifflin
counties.*

Capital Region
1804 N. 6th Street
Harrisburg, PA 17102
(717) 234-3101
Fax: (717) 257-1804

Lancaster County
430 W. Orange Street
Lancaster, PA 17603
(717) 299-5561
Fax: (717) 299-9225

Mifflin-Juniata
(717) 248-4213
Fax: 1-866-494-0451

sqvalleyredcross.org

Donor Bill of Rights

1. **To be informed of American Red Cross of the Susquehanna Valley's mission, of the way it intends to use donated resources, and of its capacity to use donations effectively for their intended purposes.**
2. **To be informed of the identity of those serving on American Red Cross of the Susquehanna Valley's Board or Directors, and to expect the board to exercise prudent judgment in its stewardship responsibilities.**
3. **To have access to the American Red Cross of the Susquehanna Valley's most recent financial statements.**
4. **To be assured that gifts to American Red Cross of the Susquehanna Valley will be used for the purposes for which they were given.**
5. **To receive appropriate acknowledgment and recognition.**
6. **To be assured that information about individual donations is handled with respect and with confidentiality to the extent provided by law.**
7. **To expect that all relationships, with individuals representing organizations of interest to the donor, will be professional in nature.**
8. **To be informed whether those seeking donations are volunteers, employees of American Red Cross of the Susquehanna Valley or hired solicitors.**
9. **To have the opportunity for their names to be deleted from mailing lists that American Red Cross of the Susquehanna Valley may intend to share.**
10. **To feel free to ask questions when making a donation and to receive prompt, truthful and forthright answers.**